1 Quick Setup

This chapter describes in a short form, how to install your 2-Port Splitter Cable.

Installation of the system

1. Connect the 2-Port Splitter cable to the DVI or video source.
2. Connect the Monitors with the 2-Port DVI Splitter Cable.
3. Power up the system.

2 Specifications

First time users are recommended to setup the system in the same room as a test setup.
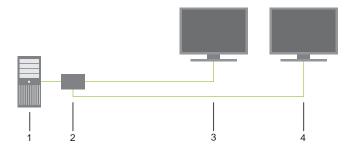
2.1 Package Content

You should receive following items in your 2-Port DVI Splitter cable package:

- 2-Port DVI Splitter Cable
- Quick Setup

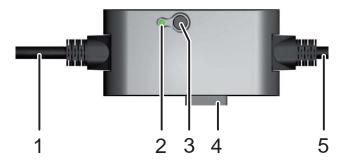ⓘ If anything is missing, contact your dealer.

2.2 System Overview

1. Source (Computer, CPU)
2. 2-Port DVI Splitter Cable
3. Monitor 1
4. Monitor 2

2.3 Device Views

Top view

1. Connection to a source (Computer, CPU) with a DVI Output and USB (power supply)
2. Status LED (green)
3. Button for selection of the input for DDC transmission
4. DVI output 2
5. DVI output 1

2.4 DDC Button

The DDC contains information about different video modes and resolutions that can be displayed by a monitor. Every 2-Port DVI Splitter cable is fitted with a button for the selection of the appropriate DVI output for DDC transmission. It can have the following states:

- Button not pressed (state 1): DDC transmission via DVI output 1
- Button pressed (state 2): DDC transmission via DVI output 2

ⓘ After pressing the button, a restart of the computer might be necessary to activate the new settings.

If there are incompatibilities between the source and the DDC of the monitor, the screen can go blank.

2.5 Status LEDs

Every 2-Port DVI splitter cable is fitted with a status LED. The LED is on the top side of the splitting unit next to the DDC button.

LED 1: Status of operating conditions

Pos.	LED	Status	Description
2	**Status LED** (green)	Off	No connection via USB cable, power supply not available
		On	Operating status, power supply via USB cable available

3 Technical Support

Prior to contacting support please ensure you have read this manual, and then installed and set-up your 2-Port DVI Splitter Cable as recommended.

3.1 Support Checklist

To efficiently handle your request it is necessary to complete our checklist for support and problem cases **(www.ihse.de/support/checklist_en.pdf)**. Keep the following information available before you call:

- Company, name, phone number and email
- Type and serial number of the device (see bottom of device)
- Date and number of sales receipt, name of dealer if necessary
- Issue date of the existing manual
- Nature, circumstances and duration of the problem
- Involved components (such as graphic source/CPU, OS, graphic card, monitor, USB-HID/USB 2.0 devices, interconnect cable) including manufacturer and model number
- Results from any testing you have done

3.2 Shipping Checklist

1. To return your device, contact your dealer to obtain a RMA number (Return-Material-Authorization).
2. Package your devices carefully, preferably using the original box. Add all pieces which you received originally.
3. Note your RMA number visibly on your shipment.

ⓘ Devices that are sent in without a RMA number cannot be accepted. The shipment will be sent back without being opened, postage unpaid.

2-Port DVI Splitter Cable

Type 445-2X
Type 445-2H

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